



MEET OUR EXPERTS

Hazel Sia

Hazel Sia is an Associate Trainer with Blanchard Malaysia. She is passionate about employee engagement and believes that motivated employees are the foundation of meaningful work and better service delivery, which generates more revenue for the companies. This also means creating and maintaining sustainable and rewarding win-win relationships.

With more than ten years of experience in training, Hazel specializes in strengthening both internal and external communication as well as customer service. She has trained various multinational companies (MNC), non-governmental organizations (NGO), government-linked companies (GLC), and small and medium enterprises (SME). Her trainings are often described as “mind-opening,” as she customizes with both relevant examples and interesting references so that participants are better able to relate and, at the same time, learn from the best practices in other domains. Hazel trains through visual and auditory modes, and kinesthetic modes by using simulation activities and gamification to engage participants who learn best through doing.

Hazel is based in Malaysia and has worked in Singapore, Hong Kong, and China. She is also a career transition consultant, helping executives impacted by corporate restructuring develop personal resilience, leverage their individual strengths, and discover new career paths. The work has brought her insights to the various challenges and opportunities across technologies, engineering, health care, financial services, and many other industries.

A keen student of languages, Hazel is fascinated by how languages reveal the way people think and behave.

INDUSTRIES

Banking & Financial Services

Government/Public Admin

Construction

Health Care/Pharmaceuticals

Consumer Products

Industrial Goods/Manufacturing

Engineering Services

Information Technology

Food & Beverage

Retail/Wholesale